



Compugen Achieves Gold Certification from Cisco

Richmond Hill, Ontario – 4 December 2007 – Compugen announced today it has achieved Gold Certification from Cisco®. The Cisco® Channel Partner program provides Compugen with the resource framework to develop an expertise to sell, plan, design, implement and operate Cisco networking solutions. To earn Gold certification, Compugen had to meet or surpass the stringent personnel, training, customer satisfaction, specialization, and post-sales support requirements set forth by Cisco.

“We are committed to creating the tools, training and programs that help drive channel partner profitability through improved productivity and return-on-invested capital,” said Keith Goodwin, vice president, Worldwide Channels for Cisco. “With specializations in Advanced Security, Advanced Routing and Switching, Advanced Wireless LAN, and Advanced Unified Communications, Compugen has secured the training, skills and knowledge to play a pivotal role in accelerating the adoption of Cisco technology solutions.”

The program delivers state-of-the-art technical and sales training so that certified partners can increase their ability to deliver services related to the latest Cisco technologies for maximized productivity. Cisco Gold Certified partners are recognized and rewarded for employing some of the industry’s best-trained network technicians who can demonstrate their expertise in planning, designing, implementing and supporting Cisco network solutions. These teams of network technicians are audited annually to ensure that they consistently deliver industry-leading support and maintain the rigorous Cisco standards for network expertise and support capabilities.

As a Cisco Gold Certified Partner, Compugen enjoys several benefits, most notably, access to the latest Cisco customer satisfaction tool, Partner Access onLine (PAL). The new PAL tool is based on the same technology that Cisco uses to monitor and improve its own customer satisfaction. Other benefits include increased access to the Cisco technical support teams as well as access to password-protected Websites with real-time product and training information.

Cisco Gold Certified partners provide 24x7 technical services with one-hour response time for problem resolution and four-hour on-site response capabilities. These rigorous support requirements highlight Compugen’s commitment to supporting its strategic business network and sustainable business models.

About Compugen

Compugen is one of Canada's largest privately-owned and operated IT services provider and PC systems integrator. Founded in 1981 by its current President and CEO, Harry Zarek, Compugen provides practical, real-world solutions and a comprehensive customer-focused portfolio of support services. Providing national coverage from 13



offices coast to coast, Compugen's experienced team of IT professionals helps mid-sized and large corporations and government agencies across Canada with enterprise-level solutions that optimize IT costs and leverage technology for better business results.

Earlier this year, Compugen won Cisco's Top Foundation Partner Award for Canada. For information on this award, please see this [link](#).

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