

# Managed Azure

## SERVICE DESCRIPTION

Realizing the potential of cloud with an expertly managed, cost optimized Azure environment.

Many organizations understand the efficiency, agility and scalability the cloud can provide but having a holistic view and effectively managing an Azure environment can be challenging. Many organizations have not yet realized the full potential a well-managed Azure environment can deliver. That's a shame, given the impact it can have.

For organizations that need an optimized cloud or hybrid cloud environment and want the peace of mind of a skilled and highly experienced partner to deliver it, we present Compugen's *Managed Azure*. Effective cloud management involves far more than management of the technology itself. We use a unique collection of advanced tools and processes and align with the Microsoft Cloud Adoption Framework. Then, we carefully monitor and optimize your system software and infrastructure to effectively manage production cloud workloads.

### **Business Support**

One of the most common concerns about cloud is the cost: keeping it under control and allocating resources where they will have the most impact, while also closely monitoring to make sure that as your business changes, your cloud usage adapts accordingly. While there are many elements effectively supporting your Azure environment, cost management and governance are the areas where most organizations struggle. Our team of highly skilled Azure specialists understand the challenges and will guide you with insight on effective management, along with performance optimization of the environment.

### **Inventory and Visibility**

Having insight into what is managed – your inventory – and how that inventory changes over time – your visibility – is key to a healthy cloud environment. We'll provide you with tools and methodologies that give you the transparency and information you need to adjust your design and usage accordingly, while ensuring optimal health and performance of your Azure environment.

### **Operational Compliance**

Poor governance, configuration drift and improper patching all increase the likelihood of system outages. A fully automated policy-based environment maintains its desired state through pre-programmed blueprints and templates that clearly define configuration and control change management.

### **Protection and Recovery**

The defined blueprints are also essential to reduce the duration and impact of unpreventable outages. We will work with you to map out system criticality and apply the appropriate policies and procedures to ensure your business can quickly recover whenever an outage may occur.

### **Operations Management & Technical Support**

We know from firsthand experience that adherence to ITIL, when combined with the Microsoft Cloud Adoption Framework, leads to higher service standards, improved communication and increased adoption of best practices in your organization. Marrying these two best-in-class frameworks, combined with Compugen's support and expertise, gives you power and control over your domain and a future-proof environment.

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Choose the *Managed Azure* bundle that best fits your requirements:

		Basic	Standard	Premier
Business Support	Subscription, Tenant and Billing Support	•	•	•
	Service Requests (maximum number)		5	20
	Monthly Operational Reporting		•	•
	Cost, Consumption, Performance and Optimization Reporting	Quarterly	Monthly	Monthly
Inventory and Visibility	Azure Service Health Monitoring		•	•
	Monitoring and Alerting (IaaS/PaaS/SaaS/OS/Appliances)		•	•
	Inventory Tracking and Reporting		•	•
	Application Health Monitoring and Alerting			•
Operational Compliance	Automated Patch Management		•	•
	Policy Enforcement		•	•
	Infrastructure as Code Support			•
	Automation and Configuration Support			•
Protection and Recovery	Azure Backup		•	•
	Azure Defender and DDoS Basic		•	•
	Azure Site Recovery			•
	Azure Security Center			•
Operations Management & Technical Support	24x7 Technical Service Desk	•	•	•
	SOP Remediation (L1)		•	•
	Full Troubleshooting and Remediation (L2/L3)			•
	Root Cause Analysis and Resolution			•

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### Why Compugen

Compugen is committed to helping customers achieve their business objectives through cloud and has achieved the highest levels of recognition from Microsoft for our efforts.

Our qualifications include recognition by Microsoft as a Cloud Service Provider (CSP) and full-service Managed Service Provider (MSP), as well as authorization as a Microsoft Gold Partner, Premier Support Provider, Azure Expert MSP and Azure Migration Program (AMP) accredited.

Our Microsoft Azure team includes 40+ certified Azure architects and cloud engineers with certifications as Microsoft CSP and Microsoft MSP, database architects, cyber security specialists, as well as DevOps, network and hybrid IT engineers, all dedicated to help you design, build and manage the Azure environment your business needs.

Compugen is a leader in Azure and Office 365 planning, deployment, migration, support and management.

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### Other services you may be interested in

<b>Advisory Services</b>	<b>Azure Migration Assessment</b> The first step in your cloud adoption path as you move your on-premise environment to Azure, aligned with Microsoft's Cloud Adoption Framework.
<b>Acceleration Services</b>	<b>Azure Foundations Design and Build</b> Expert guidance in designing and building a strong foundation for the Azure environment along with the Azure Landing Zone implementation options, the most important steps in the cloud adoption path.
<b>Adoption and Consumption Services</b>	<b>Azure Workload Migration Bundle</b> Closely aligned with the Microsoft Cloud Adoption Framework, a comprehensive Azure Migration service that includes each of the elements necessary to help you move from assessment through to migrating a sample of targeted workloads. <b>Azure Cost Consumption</b> Take control of your cloud costs. Compugen's proprietary toolset analyzes your Azure assets against multiple key metrics, evaluates the results and gives you critical insight into how to reduce your cloud spend. <b>Azure Tenant Care</b> Reduce time to value and gain better control of your investment with expert care of your Azure tenant including billing, subscriptions and licence optimization.

### SERVICES BY COMPUGEN

For more information on how Compugen's service solutions can help your organization please contact your Account Executive, **call 1-800-387-5045, email [cloud@compugen.com](mailto:cloud@compugen.com), or visit [compugen.com](http://compugen.com)**